

## General Information & Policies

01 April 2012 – 31 March 2013

### TUSA DIVE

Yambay Pty Ltd

ABN: 93 010 643982  
Year established: 1986  
Days of Operation: 7 days, year round  
Departure Point: E Finger, Cairns Marlin Marina  
Depart/ Return time: 08.00am / 4.30pm  
Vessel: TUSA 6 (T6) Launched: August 2011  
Maximum Passenger: 60 (Day Trip)  
Minimum Passenger: 6  
Charter: Tusa 6 is available for private charter, 100 max passenger.  
Foreign Languages: Japanese/ Other languages subject to staff availability.  
Memberships: TTNQ, ATEC, Dive Queensland, PADI, SSI  
Accreditations: Advanced Ecotourism

Web Site: [www.tusadive.com](http://www.tusadive.com)  
Agent Web page: [www.tusadive.com/agent](http://www.tusadive.com/agent)  
Dead End Link: [www.tusa-agents.com](http://www.tusa-agents.com)

### Head Office/ Administration

315 – 317 Spence Street  
PO Box 1276 Cairns QLD 4870  
Phone **07 4047 9191**  
Fax 07 4047 9110

### Dive Shop

Cnr The Esplanade & Shields St  
Cairns QLD 4870  
Phone 07 4047 9120

### Managing Director

**Phillip Hobbs** [phil@tusadive.com](mailto:phil@tusadive.com)  
Phone 07 4047 9191

### Managing Director

**Chris Eade** [chris@tusadive.com](mailto:chris@tusadive.com)  
Phone 07 4047 9191

### Sales & Marketing – International

**Trina Baker** [trina@tusadive.com](mailto:trina@tusadive.com)  
Phone 07 4047 9104  
Mobile 0418 772 701

### Sales & Marketing – Domestic

**Cindy Stevenson** [cindy@tusadive.com](mailto:cindy@tusadive.com)  
Phone 07 4047 9108  
Mobile 0439 673 936

### Reservations

**Paula Syer** [info@tusadive.com](mailto:info@tusadive.com)  
Phone 07 4047 9100

### Financial Controller

**Neale Jones** [neale@tusadive.com](mailto:neale@tusadive.com)  
Phone 07 4047 9103

### Electronic Banking Details

Yambay Pty Ltd, t/a Tusa Dive  
Commonwealth Bank of Australia, Earlville Cairns QLD  
BSB: 064830 Account #: 1006 8366 SWIFT: CTBAAU2S

### Trading Terms

Full prepayment is required prior to departure unless prior credit facilities have been established with Tusa Dive. Credit applications are available on request. Credit accounts require a personal guarantee and indemnity by the Directors or Proprietors and are subject to credit application approval.

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**Passenger Re-confirmation:** Phone (07) 4047 9100 24 hours prior, or  
Call into the Tusa Dive shop, Cnr The Esplanade & Shields St

### Cancellation Policy

- There is no charge for passenger cancellations with 24 hours or more notice.
- A fee of 100% of the nett amount will be incurred for passenger cancellations with less than 24 hours notice.

### Trip Conditions and Cancellations

Trips are subject to weather conditions and may be cancelled at the discretion of Tusa Dive. Alternative days or refunds will be offered in the event of cancellations by Tusa Dive, however Tusa Dive reserve the right to use other vessels should Tusa 6 be unavailable for any reason.

### Child Policy

Child snorkel rates apply for children aged 4 to 14 inclusive. Children under the age of 4 travel free of charge. Children must remain under the supervision of a parent or guardian at all times. Full adult rate applies for children partaking in scuba diving. A minimum 12 years is required for Introductory Diving and 10 years for Certified diving. Written parental consent is required. Under 18 year certified old divers must dive with a parent or guardian (certified diver) or purchase guided diving.

### Certified Diving

Certified divers are required to produce their Certification Cards upon boarding, and sign paperwork stating they are mentally and physically fit to dive. The diving is conducted in buddy pairs, with guided diving with a divemaster available as an optional extra.

### Introductory Diving (Discover Scuba)

Participants are required to complete a medical questionnaire upon boarding. A history of asthma, diabetes, and epilepsy are some of the conditions that may preclude your client from diving. Clients unable to dive are charged a snorkel rate only.

### Transfers

Tour rates provided are not inclusive of transfers to the Marina. Should your clients require a transfer from their Cairns or Northern Beaches hotel, Tusa Dive can arrange for our contractor 'My Town Tours' to provide a transfer. The return transfer fee is payable on board the boat on the day of travel. Port Douglas transfers are not available

### Flying and Diving

Tusa Dive recommend a minimum of 24 hours from the last dive before flying or ascending to an altitude of 300 metres or greater.

### Groups/ Tour Escort Policy

Tusa Dive offer a group policy of 10 + 1, with the eleventh passenger travelling free of charge. The FOC seat is for the snorkel tour only and additional diving can be purchased.

### Environmental Management Charge

A Great Barrier Reef Marine Park levy, port and management fee of \$10 per day including GST is charged to all adults and children 4 years and over. The EMC component of the fee is \$6.00. The charge is not inclusive of the trip rate, and clients are required to pay this fee upon boarding.

### Fuel levy

Due to the instability in the world-wide price of fuel, Tusa Dive may have to charge a fuel levy, to be determined and payable on board at the time of departure.

**Smoking:** Tusa 6 is a non-smoking vessel and smoking on board is not allowed.